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Kathiravelu Sayanthan  
Arista Bar  
232 Church Lane  
London  
NW9 8SN

31<sup>st</sup> May 2016

Our Ref 223612432  
Your Ref

Dear Kathiravelu Sayanthan,

**Licensing Act 2003 – Complaint**  
**Re: Arista Bar, 232 Church Lane, London, NW9 8SN**

I am writing to inform you that we have received a complaint alleging of noise disturbance from the above premises, which concerns the following:

- Loud amplified music emanating from the premises every Friday and Saturday.
- Patrons sounding their car horns causing noise disturbance.

May I remind you that the licensee and DPS, you are expected to know all the conditions on your premises licence and to have made provisions with your staff so that none of these conditions are breached. You are also required to know the hours you are authorised for the licensable activities you have been granted by the Licensing Authority. Please pay particular attention to the following conditions in light of the complaint:

**Condition 8 on the Premise Licence** - The premises shall have a sound limiter to be calibrated and set at a level agreed by Brent Council's Environmental Health Department and if reasonably practicable the limiter shall have a time limiter to ensure amplified music ceases in time with the hours permitted by this licence.

**Condition 9 on the Premise Licence** - The level of music shall be arranged so as not to cause nuisance to local residents.

**Condition 10 on the Premise Licence** - All windows and doors at the rear of the premises shall be kept closed when the licensed areas are in use.

In addition to licensing controls, the Council has a duty under the Environment Protection Act 1990, to investigate noise complaints and if a noise is found to exist, enforcement action will be taken against you. You must take appropriate steps to ensure that no noise is emanating from your premise.

I would strongly recommend that you or the management team undertake measures to prevent noise escaping from your premises.

Staff should also monitor customers smoking outside the premises and dispersing the premises on a regular basis to ensure patrons are not causing a public nuisance.

If further evidence comes to our attention which indicates that you are undermining the licensing objectives, your premise licence will be reviewed.

Please do not hesitate to contact me quoting the above reference should you require any further advice or information.

Yours faithfully,

Esther Chan  
Licensing Inspector  
Planning, Transportation & Licensing